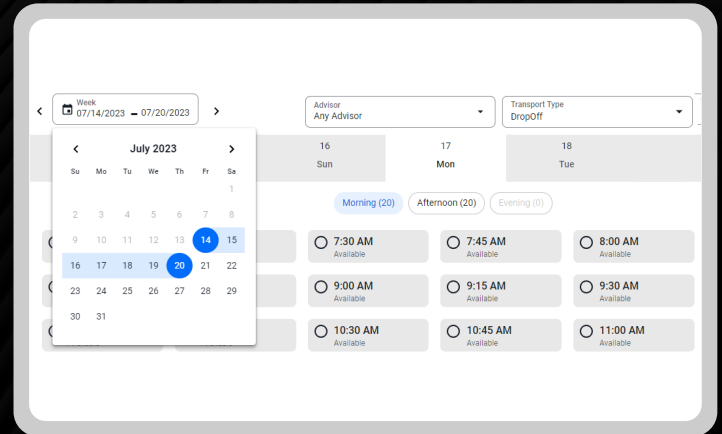




Appointment Scheduling, Reimagined

Keep Your Service Bays Full of Quality Appointments — Easily and Efficiently



While most service customers call the dealership to schedule their Service appointment, our new appointment scheduler makes it easier than ever for your BDC to make appointments. Drive revenue for Your Service department with easy access to previously declined service, recommended maintenance, and Connected Vehicle* data, such as recalls and Vehicle Health Alerts. A new dashboard immediately provides appointment and RO status details, so your BDC has everything needed to elevate your customer's experience.

93%

"We have a 90 to 93% show rate over a four-to five-year period by scheduling appointments by phone or email."

DAVID BERNARDINI
REGIONAL OPERATIONS DIRECTOR
#1 COCHRAN

Greater Efficiency and Revenue Opportunities

- 1 New appointment dashboard can quickly find and filter any specific appointment as needed
- 2 Prepare for upcoming appointments with a checklist of items attached to each appointment to be completed prior to your customer's arrival
- 3 Vehicle Tracker integration allows you to quickly see repair order status from the dashboard
- 4 Connected Vehicle* Data available during scheduling with recall and vehicle health alerts
- 5 Easy navigation during scheduling with the appointment summary pane
- 6 Quickly pick a day/time that works for both the customer and your Service department by accessing the appointment weekly view
- 7 Keep your customers informed with appointment notifications through text and email

Experience a better appointment scheduling process. Call **888.424.6342** or contact sales@cdkglobal.com.

*Connected Vehicle available for specific OEMs.

CONNECTIONS THAT MOVE YOU

Fixed Operations / Digital Sales / CRM / F&I / DMS / IT Solutions / Intelligence

CDK GLOBAL
Learn more at [CDKGlobal.com](https://www.CDKGlobal.com)